

Unemployment Compensation (UC) Benefits Information

UC Phone: 888.313.7284

Hours: (updated)

Monday – 8a.m. – 4 p.m

Tuesday – 8a.m. – 4 p.m

Wednesday – 8 a.m.-4 p.m.

Thursday – 8a.m. – 4 p.m


Friday - 8a.m. – 4 p.m.

UC LiveChat thru Website: www.uc.pa.gov

Hours:

Monday – Friday – 8a.m. – 5 p.m

You will need the email you used when you filed your initial claim to use the UC LiveChat

 **We also have a Virtual Assistant powered by Watson to answer your questions, just call 877-978-1295.**

UC Website: www.uc.pa.gov

UC Email: uchelp@pa.gov

Please note:

You will need to call UC if:

- Lose your UC PIN or never received one in the mail.
- Filed online or through the PAT system and the system tells you to call the UC phone.

If you need your 1099G in order to file your 2019 Taxes you can view and print it from the website. You will need your four-digit UC PIN

If you didn't receive a debit card or are having any issues related to your debit card please call ReliaCard at **1-888-233-5916**.

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<https://www.uc.pa.gov/unemployment-benefits/file/Pages/Filing-for-PUA.aspx>

Pandemic Unemployment Assistance (PUA) FAQs

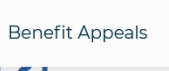

The Coronavirus Aid, Relief, and Economic Security (CARES) Act creates a new temporary federal program called Pandemic Unemployment Assistance (PUA).

In general, PUA provides up to 39 weeks of unemployment benefits to individuals not eligible for regular unemployment compensation or extended benefits, including those who have exhausted all rights to such benefits.

Individuals covered under PUA include the self-employed (e.g. independent contractors, gig economy workers, and workers for certain religious entities), those seeking part-time employment, individuals lacking sufficient work history, and those who otherwise do not qualify for regular unemployment compensation or extended benefits.

If you believe you're eligible based on the information in the FAQs below, you can now [File for PUA](#).

<https://www.uc.pa.gov/COVID-19/Pages/Services-for-PA-COVID19.aspx>

Click on this tab:   Covid-19

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Resources & Assistance

Last Updated: April 6, 2020

The Wolf Administration understands that the mitigation efforts to stop the spread of Coronavirus (COVID-19) in Pennsylvania have created a variety of unique situations and conditions for workers, businesses, employers, and communities. We are committed to providing you with ongoing information and will continue doing everything we can to support the needs of all Pennsylvanians.

Unemployment Compensation (UC) is one of many benefits that may be available to you during this challenging and unprecedented time. This guide will provide more resources that may assist you and your family in your search for employment, health care, social services, food, utilities, child care, housing, debt, and mental health and substance abuse services.